Morning, everyone.

Hi.

OK, we're here today to talk about whether we need to take on more staff in our call center.

Now, Silko won't be able to make it because she's on a training course, but she has told me that she

supports the idea of increasing the size of the call center team.

Foster can't be with us either.

His daughter's ill and he has to take her to the doctor.

OK, I think we've talked this over enough now

can we just have a show of hands, right?

All those in favor of increasing the size of the call center team?

OK, four and then Silkies vote, that makes five all those against.d

Two, right, well, sorry, you two, but it looks like we'll be hiring new people.

Now, let's move on to the next item.

Right, can we just go over who's going to do what otherwise I'm going to get really confused, so I'm going to let human resources know that we want to hire more staff.

And Susie, you're going to write a job description for the call center staff, right, Sheila?

OK.

And David, you're going to write a draft of the job advertisement for human resources.

That's right, Sheila.

And what about booking the training center for the new staff?

Am I doing that as well?

No, I'm going to do that unless you want to do it as well.

No, no.

Sure.

You can do it.

Right, thanks for that, everyone, I look forward to our call center having a decent number of staff,

we've needed to do this for some time.

I'm sure the existing staff will welcome the increase in manpower right now.

Don't forget that we'll meet again next Wednesday.

That's the 20th of May at 10 30 AM.

She didn't we say 11.

Remember I said that?

Sorry.

That's right.

11 a.m. where we meeting Sheila?

That's a good question.

Actually, I think the meeting rooms are booked for sales training for the whole of next week.

Why don't we just meet in my office?

Sounds good.